

ORIGINAL

E-01345A-16-0036



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Arizona Corporation Commis:
Utilities Complaint Form

Investigator: Al Amezcua

Phone: <<< REDACTED >>>

Opinion Date: 5/20/2016

Opinion Number: 2016 - 131706

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Demand/ Opposed

Closed Date: 5/20/2016 2:27 PM

Rate Case Items - Opposed

First Name: Bertha

Last Name: Montgomery

Account Name: Bertha Montgomery

Address: <<< REDACTED >>>

City: Tucson

State: AZ

Zip Code: 85748

Cell: <<< REDACTED >>>

Email: <<< REDACTED >>>

Company: Arizona Public Service Company

Division: Electric

For Assignment

Phone: <<< REDACTED >>>

Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-01345A-16-0036

Docket Position: Against

This mandatory demand charges will make struggling poor households more poorer. I know of low income families struggling to feed their and keep running water electric on. Why let these utilities companies use their greed to continually destroy low income families. Everybody talking about increasing the minimum wages, why, when these utilities companies are stripping any improved living conditions for poor families. Do you know if your electric get shut off because you are unable to pay the bill the electric company hits you with a \$200 turn on fee thats mandatory to be paid with your overdue payment. Each time your electric gets shut off they punish you with a high turn on fee. So, why is it that the Commissioner or any other person that oversees these companies request for rate increases can overlook the impact that it would have on struggling families in the U.S. A. These utility company are imposing ridiculous fees against American families that are struggling to keep their heads above water. SHAME!!#

Investigation

Date:

Analyst:

Submitted By:

Type:

5/20/2016

Al Amezcua

Telephone

Investigation

Comments noted for the record and docketed. CLOSED.

Arizona Corporation Commission

DOCKETED

MAY 25 2016

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| DOCKETED BY | <i>[Signature]</i> |
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